



CPD Hours for busy professionals



*CPD Sorted is designed and delivered by professionals for professionals, helping to maintain and enhance competence as a business leader through a formal process of documented continuing professional development. **CPD Sorted is about simplicity, flexibility, and quality.***

Customer Service Training

- Why customer service matters
- What's different about great service
- Effective customer communications
- Turning complaints into opportunities
- Empowering great customer service
- Measuring customer service
- Why customer service matters



4th Floor, Ebene Heights
34 Cybercity, Ebene, Mauritius
Tel: +230 403 4427 Fax: + 230 403 4300
Email: info@wconsulting.mu